RESOLUTION NO. 2015-169

A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF ELK GROVE DISPENSING WITH THE FORMAL REQUEST FOR PROPOSAL PROCEDURES PURSUANT TO ELK GROVE MUNICIPAL CODE CHAPTER 3.42, AND AUTHORIZING THE CITY MANAGER TO EXECUTE THE NECESSARY DOCUMENTS TO AMEND THE CONTRACT WITH SELECTRON TECHNOLOGIES, INC. TO ADD INVOICE CLOUD SERVICES AND AUTHORIZING AN INCREASE OF THE CONTRACT IN AN AMOUNT NOT-TO-EXCEED \$20,000 [FOR A TOTAL CONTRACT AMOUNT NOT-TO-EXCEED \$150,550].

WHEREAS, the City of Elk Grove currently contracts with Selectron Technologies, Inc. for its automated phone system and is adding the Invoice Cloud services to further develop and improve the electronic payment options of the City; and

WHEREAS, the City currently uses two separate vendors to provide electronic bill presentment and bill payment which results in customers having multiple log in information for accessing and paying their bill; and

WHEREAS, adding the use of Invoice Cloud will consolidate these services allowing customers full access to their account in one place and with a single log in, while streamlining the process, making it more user-friendly, and increasing customer self-service resulting in higher customer satisfaction and less labor required by staff; and

WHEREAS, the Invoice Cloud service fulfills the City's need for a secure, online payment solution that integrates with the City's in-house software and billing records: and

WHEREAS, for the reasons presented, and consistent with Elk Grove Municipal Code section 3.42.140(B)(3), it is not in the best interest of the City to pursue further formal proposals for the subject services.

NOW, THEREFORE, BE IT RESOLVED that the City Council of the City of Elk Grove:

- 1) Hereby dispenses with the formal request for proposal procedures pursuant to Elk Grove Municipal Code section 3.42.140(B)(3);
- 2) Authorizes an increase of the Selectron contract in an amount not-to-exceed \$20,000 [for a total contract amount not-to-exceed \$150,550]; and
- 3) Authorizes the City Manager to execute the Letter of Understanding with Selectron Technologies, Inc. adding Invoice Cloud Services, and to take all action and execute all documents reasonably necessary to complete the transaction.

PASSED AND ADOPTED by the City Council of the City of Elk Grove this 26th day of August 2015

> GARY DAVIS, MAYOR of the CITY OF ELK GROVE

ATTEST:

APPROVED AS TO FORM:

JONATHAN P. HOBBS, CITY ATTORNEY

CERTIFICATION ELK GROVE CITY COUNCIL RESOLUTION NO. 2015-169

STATE OF CALIFORNIA)	
COUNTY OF SACRAMENTO)	SS
CITY OF ELK GROVE)	

I, Jason Lindgren, City Clerk of the City of Elk Grove, California, do hereby certify that the foregoing resolution was duly introduced, approved, and adopted by the City Council of the City of Elk Grove at a regular meeting of said Council held on August 26, 2015 by the following vote:

AYES: COUNCILMEMBERS: Davis, Hume, Detrick, Ly, Suen

NOES: COUNCILMEMBERS: None

ABSTAIN: COUNCILMEMBERS: None

ABSENT: COUNCILMEMBERS: None

Jason Lindgren, City Clerk City of Elk Grove, California